

BUILDING BLOCKS *of* INTERPRETING



Statistics show that the US population has more than 20% of Limited or Non-English speaking households.

Our human nature compels us to help our loved ones and neighbors. That is when we face the challenges of the trade...

FACTS: *The Language Access industry has, according to the U.S. Bureau of Labor Statistics, a projected growth of 46% by 2022, making it the fastest growing occupation.*

Learn what a career as a medical interpreter is all about with this course.

WHO IS INVITED TO ATTEND

- ▶ *Do you speak more than one language and work in a healthcare setting?*
- ▶ *Are you asked to help your friends & family to understand something in another language?*
- ▶ *Do you help others when they have needed a voice?*
- ▶ *Are you an interpreter wishing to sharpen your skills?*
- ▶ *Are you a court interpreter wanting to also excel the medical interpreting field?*

**If you answered “YES” to any,
DO NOT MISS THIS COURSE!**

COURSE CONTENT

This 60-hour course will take you through the journey covering more than the essential foundation of a Professional Medical Interpreter's required skills and knowledge. Participants have constant opportunities to practice with realistic scenarios in order to effectively apply the course content. Subject Competence is evaluated each day of the course to ensure that each concept covered has been adequately understood.

- ▶ Laws & Regulations Applicable to Language Access
- ▶ Ethics & Standards of the Interpreting Profession
- ▶ Healthcare System Overview
- ▶ Patient Rights
- ▶ Medical Terminology
- ▶ Cultural & Linguistic Competence
- ▶ Industry Significant Terminology
- ▶ Note Taking Skills
- ▶ Methodology
- ▶ Advocacy
- ▶ Professional Advancement

**To Enroll CALL:
832.330.8567**

**COURSE COST:
\$700**

**TRAINING@ESCLAONLINE.COM
esclaonline.com**

INSTRUCTOR BACKGROUND



Cynthia Peinado
*Certified Medical Interpreter
SPA/ENG Translator
Website Translation & Localization
Linguistic and Healthcare Quality Consultant*

Ms. Peinado has ample experience in Business Services as well as Language Access, Cultural Competence, Training and Personnel Development. She also has a Website Translation and Localization Certificate from the program at the Middlebury Institute of International Studies in Monterey.

Her healthcare interest became a career, more than 25 years ago when she enrolled as a community volunteer in a hometown clinic serving mostly low income families. She then worked as a patient care team member within the hospital including NICU, Pediatrics, ICU, ER, and Mental Health units. Her passion for integrating provider services and patient care quality led her to roles within Risk Management, Patient Advocacy, Provider & Staff Training and Development.

Ms. Peinado is currently working as a full-time interpreter providing services via video, telephone and onsite. She continues providing training and consulting services for health care providers ensuring continued compliance of development, revision and implementation of operational, training and professional development programs according to organizational, state and federal regulations.

Her volunteer work has continued throughout her career and currently includes service as Committee Member, Board and Ambassador Member for local and international volunteer community service organizations.